

Client Forum

Highlights from the Client Forum

Last meeting: 13 October 2022

Welcome to the Client Forum update

This month we welcomed a new client from the Reigate team. The group introduced themselves and gave a brief description of meeting, it's purpose and the work that it does.

Key topics from the last meeting

50th Anniversary celebrations

Events have been taking place across all services from BBQs, visits to the seaside, raffles, afternoon tea and many other events to join Transform in celebrating 50 amazing years of transforming lives.



Cost of living, inflation and potential rent increases

The group discussed the challenges ahead and made suggestions as to what Transform could do to support clients during this challenging time.



Suggestions included providing with support via the Surrey Household Relief Fund and providing torches and blankets in case of winter black outs.

On-call review

An update was provided by Louise Cox, Head of Housing & Support about plans to refresh and update the Emergency Out of Hours Service. More details will follow.



Next meeting: Thursday 8 December at Bradmere House and Teams, 10am to midday – mince pies to be provided by Adele.