

# Client Forum

Highlights from the Client Forum

Last meeting: Thursday 5 October 2023

## Key topics from the last meeting

### The results are in!

Client Satisfaction Survey results were shared and overall satisfaction with Transform is at 85.4% with 366 clients responding – more will follow after discussion about to share this information with all clients.



### The blog is now live

The Guildford Blogger has published their first blog on the [website](#) relating to social tariffs and broadband with the next blog being written now. If you are interested in this please do get in touch.



### Transform's AGM

Members of the Client Forum recently attended the Annual General Meeting (AGM) with a social event afterwards. One of the clients talked at the AGM about their experience at Transform and said that they were 'very overwhelmed by others kindness and wanted to do this to tell others about how much Transform has done for them'.



### Christmas funding suggestions

A discussion was had about what clients would like is to fundraise for this year. A number of suggestions were made such as hampers, Christmas stockings filled with goodies; vouchers amongst other things. We will now approach corporate partners and others about how we can provide gifts to make the Christmas period a little happier.



### Next meeting:

Thursday 30 November  
10am – Middy

These meetings are held at Bradmere House in Leatherhead and on Teams – a staff member will be able to support you to attend this.