

# **Client Involvement**

## **Jan – Nov 2025**

## How have we got together with our clients?

- Hundreds of house meetings
- House meals
- Coffee mornings
- Afternoon teas
- Pizza nights
- BBQs
- Picnics
- Birthday meals
- Cooking nights
- Sunday roasts
- Garden parties
- Christmas parties



## And where have we been?

- Brighton
- London
- Wisley Glow
- The seaside
- Lantern Festival
- Bowling
- The Lido
- Laser Quest
- Hale Carnival
- The panto



## What have they done?

### Gardening

- Garden furniture construction
- Garden design
- Planting
- Making bug hotels

### Cooking

- Making flapjacks
- Making pancakes
- Making mince pies
- Sunday roasts

### And also..

- Games nights
- Sports days
- Playing tennis
- Comic relief evenings
- Meditation classes
- Free haircuts
- Photographer visits
- Quiz nights

### Arts & Crafts

- Woodwork
- Pumpkin carving
- Making shadow boxes
- Knitting
- Wreath making
- Making Christmas decorations
- Making Christmas cards

### It's not just for fun..

- Fire service visits
- Recovery meetings
- Breast cancer awareness
- Scam & fraud workshop
- Hep C clinic
- Visit to the Amber Project
- Time to talk – Gender Identity
- Trustee visits
- Intro to the Client Forum



## We were asked for, we bought..

- Lots of garden furniture
- Lots of barbecues
- Plants for the garden
- A pool table
- A basketball net
- Letter racks for hallway
- New saucepans
- New blinds
- An extra freezer
- “you said, we did” whiteboard

## We were asked for, we did..

- Arranged deep cleans and carpet cleans
- Cleared gardens
- Replaced curtains
- Redecorated
- Helped with decluttering



## Involvement and decision making..

- Choice of colour schemes for redecoration
- Choice of curtains, blinds, bedding, carpets, flooring and rugs
- Furniture selection
- Bathroom refits
- Garden design
- Garden rotas
- Parking
- Bike shelters
- Cleaning rotas
- House rules feedback and revision
- House meals
- Kitchen re-organisation
- CCTV
- A new shed
- Activity planning
- Negotiating noise levels and times

