

## Transform Cookie Policy

Transform Housing & Support ('Transform', 'We', 'Us', 'Our') are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information.

### What is a cookie?

A cookie is a small text file that is placed on your computer hard drive by a websites or apps that you visit. They are often used to make sites that you visit work more efficiently

A cookie may contain an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser when you visit a website or app. Sometimes this identifier may be sent back to the server each time a new page is requested. This information helps the website owners understand visitor behaviour.

Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date. A session cookie will expire at the end of the user session, when the web browser is closed.

To find out more about cookies, including how to see what cookies have been set, visit [www.aboutcookies.org](http://www.aboutcookies.org) or [www.allaboutcookies.org](http://www.allaboutcookies.org).

### Cookies that we use

We use different types of cookies on our website. The table below contains information about the cookie name, type, description and duration of cookie.

#### Essential Cookies

These are essential to enable you to move around the website and use its features.

Name of Cookie	Purpose	Duration
cookieeyes-consent	This cookie remembers users' consent preferences regarding cookies so that their preferences are respected on their subsequent visits to this site. It does not collect or store any personal information of the site visitors.	1 year

## Non-Essential Cookies

### Other

Name	Provider and Description	Purpose	Duration (length of time a cookie file remains on a user's device before it expires and is deleted)
i18next_res_en-translation	Collects user preferences when they make any accessibility changes to the website so that these preferences are retained next time the website loads	Other	Never
<u>widgetSettings</u>	Collects user preferences when they make any accessibility changes to the website so that these preferences are retained next time the website loads	Other	Never

## How to change cookie settings

You have the ability to control, accept and decline cookies, if you choose to decline cookies; you may not be able to fully experience the interactive features of our site and any preferences will be lost if you delete cookies.

Most web browsers allow some control of most cookies through the browser settings.

Find out how to manage cookies on popular browsers:

- [Google Chrome](#)
- [Microsoft Edge](#)
- [Mozilla Firefox](#)
- [Microsoft Internet Explorer](#)
- [Opera](#)
- [Apple Safari](#)

To find information relating to other browsers, visit the browser developer's website. Alternatively, you may wish to visit [www.allaboutcookies.org](http://www.allaboutcookies.org) which contains comprehensive information on how to do this on a wider variety of browsers.

## About us

This website is owned and operated by Transform Housing & Support.

We are registered in England and Wales under registration number 01057984 and our registered office is at Bradmere House, Brook Way, Leatherhead, KT22 7NA.

You can contact us:

- (a) by post, to the postal address given above;
- (b) using our [website contact form](#);
- (c) by telephone, on 01372 387100; or
- (d) by email, using [info@transformhousing.org.uk](mailto:info@transformhousing.org.uk)

Signature: 

Date: 14 February 2025

## Record of Change History

Issue	Description of Change	Approval	Date of Issue
1	Initial Issue	Chief Executive	May 2024
2	Updated following DPO review	Chief Executive	14 February 2025

*The Cookie Policy was last updated in February 2025 and subsequently will be updated to reflect changes either to the way in which we operate or changes to data protection legislation. We will bring any significant changes to your attention but to make sure that you keep up to date, we suggest that you revisit this notice from time to time.*